

Survey2Go Policies

No Obligation Account

Survey2Go's no obligation account provides new users with 25 survey credits. This amount enables the user to create a one page survey and distribute it to 25 respondents. The results of this survey will be processed and provided for free. To continue to use Survey2Go after the 25 credits have been used, additional survey credits must be purchased.

Purchasing Survey Credits

Survey2Go survey credits may be purchased on-line using a credit card after your account has been established. For security reasons, Survey2Go does not store credit card information.

Survey2Go provides a volume discount for purchasing survey credits. The more survey credits purchased at one time, the greater the discount. The Survey Credit Calculator reflects these discounts.

Debiting Policy for Survey Credits

One survey credit is debited from your account for each survey page (jpg file) that is successfully scanned and analyzed.

Survey Expiration and Refund Policy

Survey credits never expire and are not refundable.

Survey2Go Confidentiality Policy

All user information is considered confidential. No user information will be distributed to any source outside of Survey2Go. This information will not be used to market other services.

Additional Services Provided by Survey2Go

Additional services listed below are offered by Survey2Go are invoiced separately and are not to be considered as part of survey credit payment.

- Survey design and creation
- Survey printing and scanning
- Facilitation of large scale surveys
- On-line surveys options

Charges for these services are based on specific requirements. A quote will be provided upon receipt of the requirements.